

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 28th day of May 2019

C.G.No:283/2018-19/Kadapa Circle

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

M.Gopal,
S/o. Pedda Venkatappa,
D.No:3/314/1,
Animolu,
V.N. Palli,
Kadapa -Dist.

Complainant

AND

1. Assistant Accounts Officer/O/Yerraguntla
2. Assistant Executive Engineer/O/V.N. Palli
3. Deputy Executive Engineer/O/Yerraguntla
4. Executive Engineer/O/Proddatur

Respondents

ORDER

1. Complainant presented this complaint before this Forum wherein he has stated that he is having domestic service connection No. 2234230000477 in Animela (V) V.N. Palli (M). He pays the electricity bills regularly but he has received a huge bill of Rs.6,198/- and the officers have demanded to pay that amount. When he has represented to the respondent No.2 for revision of the bill no revision is received. Hence requested to do justice.
2. The respondent No.4 in his written submission has stated that respondent No.2 has recommended for revision of the bill and respondent No.1 has revised the bill and withdrawn an amount of Rs 6,145/- vide RJ No. 09/05-19 and thus resolved the grievance.
3. When the Forum tried to contact the complainant over phone to ascertain whether he is satisfied with the revision of bill, the mobile No.9966794607 furnished by the complainant in the complaint remains switched off.
4. As could be noticed from the statement of account of the complainant service it is noticed that a demand for Rs. 4,999/- was issued during 06/2017 and the respondents have withdrawn Rs.6,145/- during 05/2019. The bills issued from 08/2017 to till to date are less than Rs.150/- But the complainant has not paid a single rupee from 08/2017 till to date. Hence an amount of Rs.1,443/- is outstanding as arrears as on to date.

DESPATCHED
DATE 4/16

C.G.No.283/2018-19/Kadapa Circle

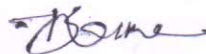
5. In view of the above it is very clear that the respondents have withdrawn the erroneous bill issued during 06/2017 and the complainant has to pay the balance amount of Rs.1,443/- Accordingly the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagai, Mahanadu Road, Vijayawada-520008. , within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th May 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.